



# 2009 TAX BILL INFORMATION

**PATSY HEFFNER, CFC, Tax Collector**

[www.osceolataxcollector.com](http://www.osceolataxcollector.com)



Please take a moment to review this insert. It has been designed to answer questions you may have regarding your taxes. We appreciate the opportunity to serve you and are dedicated to exceeding your expectations. If you should have any comments, suggestions or questions, please don't hesitate to contact me.

*Patsy Heffner*

## 2009 OSCEOLA COUNTY PROPERTY TAX

The enclosed tax notice covers ad valorem taxes for the calendar year January 1, 2009 through December 31, 2009, and non-ad valorem taxes for the fiscal year October 1, 2009 through September 30, 2010.

Please take a minute to carefully examine the information on the enclosed tax notice and verify the following information:

- 1 OWNERSHIP** – Are you still the current owner of the property? If you have sold this property, please forward this notice to the current owners or return to the Tax Collector's office as soon as possible.
- 2 DESCRIPTION** – Verify the description of the property. If any errors in the description are found, please notify the Property Appraiser as soon as possible at (407) 742-5000 or [www.property-appraiser.org](http://www.property-appraiser.org).
- 3 MISSING NOTICES** – You should receive a separate notice for each property that you own. If you did not receive the correct number of notices, please contact the Tax Collector's office immediately at (407) 742-4000.
- 4 TANGIBLE PERSONAL PROPERTY** – If you received a Tangible Personal Property Tax Notice for property you owned on January 1, 2009, but no longer own, **you are still responsible for paying the taxes.** If you did not own the tangible personal property before January 1, 2009, please contact the Property Appraiser's office at (407) 742-5000.
- 5 DO NOT PAY** – If you received a notice with "DO NOT PAY" printed across the bottom, a mortgage company requested your original bill to be paid out of your mortgage escrow funds. If your taxes are escrowed and you received the original bill, contact your mortgage company immediately.

## PAYMENT INFORMATION AND OPTIONS

**DISCOUNTS.** The amount due shown across the top of the bottom part of your notice reflects the full year's tax due with the discount already deducted. Please pay only the amount shown according to the month in which you make your payment. Discounts are not applicable to the installment payments. If the discount deadline ends on Sunday or a legal holiday, the discount period will apply if payment is received in the Tax Collector's office the next business day. If paying by mail, the postmark will determine the discount rate. Discounts applied are as follows:

November: 4%

December: 3%

January: 2%

February: 1%

### PAYMENT OPTIONS

- 1 MAIL.** If paying by check or money order, make payable to Patsy Heffner, Osceola Tax Collector, and mail in the envelope provided. Remove the bottom portion of your notice and return with your payment. **Do not write on the return portion.** Keep the top portion for your records. Due to the rate of exchange for foreign funds, all checks must be payable in U.S. funds, payable through a U.S. bank. The postmark will determine the discount to be applied. If you desire a receipt, please provide a self-addressed, stamped envelope, or you may print your receipt from our website at [www.osceolataxcollector.org](http://www.osceolataxcollector.org).
- 2 IN PERSON.** Bring the entire notice to any one of the offices listed below. Payment may be made by cash, check or money order, payable in U.S. funds through a U.S. bank, or credit card.
- 3 INTERNET.** Pay online at [www.osceolataxcollector.org](http://www.osceolataxcollector.org). Click on "Click here to pay on-line." You can search for your notice by name, as it appears on your notice, or by your account number which is printed at the top left part of your notice. Only current tax payments can be paid on-line.
- 4 CREDIT CARD OPTION.** If paying by credit card, please be advised that the provider for credit card payments will add a service fee. No portion of this fee is received by the tax collector, but instead goes directly to the credit card provider.

## IMPORTANT DATES

**MARCH 1** Deadline to file any new exemptions with the Property Appraiser

**APRIL 1** Taxes become **delinquent**

**MARCH 31** Last day for tax payment without penalty

**APRIL 30** Deadline for new applications to pay taxes on the installment plan

## INSTALLMENT PLAN

In order to qualify, your 2009 taxes must be more than \$100. Applications are available on-line at [www.osceolataxcollector.org](http://www.osceolataxcollector.org). Once on the site, click on *forms*. Remember, **the application must be received prior to May 1, 2010** and is for next year's taxes. If you are already on the installment plan, you will be automatically re-enrolled and do not need to re-apply.

**PHONE: 407-742-4000**

**LOCATIONS**

**PHONE: 407-742-4000**

### MAIN OFFICE

2501 E. Irlo Bronson Memorial Hwy.  
Kissimmee, FL 34744

### SAINT CLOUD

1300 9th St., Ste. 101B  
Saint Cloud, FL 34769

### BUENAVENTURA LAKES

2539 Boggy Creek Rd.  
Kissimmee, FL 34744

### POINCIANA

2924 Pleasant Hill Rd.  
Kissimmee, FL 34746

# PROPERTY TAX BILL SAMPLE

PATSY HEFFNER, CFC  
OSCEOLA COUNTY TAX COLLECTOR 407-742-4000

2008 10040000000  
NOTICE OF AD VALOREM TAXES AND NON-AD VALOREM ASSESSMENTS

PARCEL ACCOUNT NUMBER	ESCROW CD	ALT KEY	EXEMPTION CODES	MILLAGE CODE
R012030-123400010200	200157	106131	1237,5678,9012	300

\*\*See back for code description

JOHN DOE  
123 MAIN ST  
KISSIMMEE, FL 34741

123 MAIN ST  
MAIN SUB PH 1 PB 10PG  
116-117 LOT 20

## \* Prior Years Taxes Due \*

MAILING ADDRESS: PO BOX 422105 • KISSIMMEE, FL 34742-2105 PA REF -

TAXING AUTHORITY	MILL RATE	ASSESSED VALUE	EXEMPTION AMOUNT	TAXABLE VALUE	TAXES LEVIED
COUNTY OF OSCEOLA	5.9945	486.34	486.34	486.34	486.34
MSTU-EMERGENCY MEDIC	.3180	18.78	18.78	18.78	18.78
OSCEOLA SCHOOL - STATE	5.761	340.22	340.22	340.22	340.22
OSCEOLA SCHOOL - LOCAL					
COUNTY OF OSCEOLA LIBRARY	.5000	29.53	29.53	29.53	29.53

KEEP THIS PORTION FOR YOUR RECORDS

TOTAL MILLAGE 16.5278 AD VALOREM TAXES 874.87

LEVYING AUTHORITY	NON-AD VALOREM ASSESSMENTS RATE	AMOUNT
X HC HOUSEHOLD CHEMICAL W	1.00 UNIT @	4.00
X IR FIRE/RESCUE RESIDENT	1.00 UNIT @	131.23

NON-AD VALOREM ASSESSMENTS 135.23

COMBINED TAXES AND ASSESSMENTS	AMOUNT
	1010.10

If Paid By	Nov. 30, 2008	Dec. 31, 2008	Jan. 31, 2009	Feb. 28, 2009	Mar. 31, 2009
Please Pay	969.69	979.79	989.89	999.99	1010.10

PATSY HEFFNER, CFC  
OSCEOLA COUNTY TAX COLLECTOR 407-742-4000

NOTICE OF AD VALOREM TAXES AND NON-AD VALOREM ASSESSMENTS

If Paid By	Nov. 30, 2008	Dec. 31, 2008	Jan. 31, 2009	Feb. 28, 2009	Mar. 31, 2009
Please Pay	969.69	979.79	989.89	999.99	1010.10

MUST BE PAID IN U.S. FUNDS THROUGH A U.S. BANK (NO POST DATED CHECKS) TO PATSY HEFFNER, TAX COLLECTOR • PO BOX 422105 • KISSIMMEE, FL 34742

RETURN WITH PAYMENT

JOHN DOE  
123 MAIN ST  
KISSIMMEE, FL 34741

123 MAIN ST  
MAIN SUB PH 1 PB 10PG  
116-117 LOT 20

\*\*See back for code description

PARCEL ACCOUNT NUMBER	ESCROW CD	ALT KEY	EXEMPTION CODES	MILLAGE CODE
R012030-123400010200	200157	106131	1237,5678,9012	300

- ACCOUNT NUMBER:**  
This is a unique number assigned to each property. Please refer to this number if you have any questions.
- EXEMPTION CODES:**  
Under the FL Constitution, permanent FL residents may reduce the taxable value of their property by applying and qualifying for exemptions. For detailed information on exemptions, please contact the Property Appraiser office at 407-742-5000 or [www.property-appraiser.org](http://www.property-appraiser.org)
- PROPERTY OWNER(S):**  
Verify the ownership. If you have sold this property, forward the notice to the new owners or return it to the Tax Collector's Office.
- MAILING ADDRESS:**  
If your mailing address has changed or is incorrect, complete the address change form at the bottom of this page.
- LEGAL DESCRIPTION:**  
Verify the legal description. If any errors are found, notify the Property Appraiser's Office immediately at 407-742-5000.
- DELINQUENT TAX DUE:**  
If prior year's taxes are unpaid, a message will appear on your bill stating \*PRIOR YEARS TAXES DUE\*. The delinquent amount is not reflected on this notice and must be paid with guaranteed funds. Call (407) 742-4000 for amount due.
- AD VALOREM AND NON-AD VALOREM TAX ASSESSMENTS:**  
For information regarding your ad valorem millage rates or your non-ad valorem assessments, please contact the appropriate taxing authority.
- TOTAL TAXES:**  
No discounts have been subtracted from this amount. See boxes on the bottom of the bill for the correct amount to pay.
- AMOUNT DUE:**  
Pay just one amount according to the month in which you make your payment.
- RETURN WITH PAYMENT:**  
Return the **lower part of the bill** with your payment. Please **DO NOT WRITE** on this portion.

## CONTACT INFORMATION

**Tax Collector:** The Tax Collector is responsible for the preparation and mailing of the tax notices based on information contained on the current tax roll certified by the Property Appraiser and the non-ad valorem assessments provided by the levying authorities.

**Property Appraiser:** The Property Appraiser is responsible for preparation of the current ad valorem tax roll, which includes assessed value, exemptions, owner's names and address, legal property description and all address changes. If you have questions regarding any of these subjects, please contact the Property Appraiser's office at (407) 742-5000 or visit their website at [www.property-appraiser.org](http://www.property-appraiser.org).

**FOR YOUR RECEIPT:**  
Keep the upper portion of the bill and your cancelled check as your receipt, or print a receipt on the internet at [www.osceolataxcollector.org](http://www.osceolataxcollector.org).

## ADDRESS CHANGE FORM

**IF YOUR MAILING ADDRESS DIFFERS FROM THAT SHOWN ON YOUR BILL, PLEASE COMPLETE THE FORM BELOW. YOU MAY RETURN IT WITH YOUR PAYMENT OR SEND IT DIRECTLY TO THE PROPERTY APPRAISER.**

Name as shown on tax bill \_\_\_\_\_ Parcel / Account# \_\_\_\_\_

New Mailing Address \_\_\_\_\_

Street City State Zip

Signature \_\_\_\_\_ Phone ( ) \_\_\_\_\_ Date \_\_\_\_\_

Relationship to Owner \_\_\_\_\_ Homestead Property? **YES NO**

Mail Address Changes to: Property Appraiser • P.O. Box 422366 • Kissimmee, FL 34742-2366